# THE IMPLEMENTATION OF INDUSTRIALISED BUILDING SYSTEM (IBS) IN MALAYSIA FROM ARCHITECTS' AND ENGINEERS' PERSPECTIVE

BY

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## **ABSTRACT**

The Industrialised Building System (IBS) was initiated in Malaysia in the 1960s to cope with the increasing demand for housing in Malaysia. Since then, the Malaysian government has put great efforts to increase the usage of Industrialised Building System in Malaysia. As stipulated in Garis Panduandan Peraturan Perancangan Bangunan by UPE (2008) that starting from the year 2008 and above the public building projects must contain at least 70% of Industrialised Building System score. Despite the efforts, the implementation of Industrialised Building System is far from expectations. One of the reasons is found to be the perception of building industry players about Industrialised Building System. There are numerous studies on the perception of manufacturers, clients and contractors, but comparatively less studies on architects and engineers' perspective about Industrialised Building System. Therefore, this study is to evaluate the perception of architects and engineers about the issues and challenges in the implementation of Industrialised Building System at present and future implementation. The methodology used is the triangulation method where two methods qualitative and quantitative are used. The tools used were a questionnaire survey and semi-structured one-to-one interviews. 250 respondents responded the questionnaire survey which included 114 architects and 93 engineers, semi-structured interviews were held with 19 informants. The data gathered was analysed using descriptive and inferential manner. The questionnaire survey and interviews' findings indicate that the building industry players had a positive perception of the Industrialised Building System. They agreed that Industrialised Building System offers many benefits such as reduced labour, reduced construction time, less on-site wastage, reduction of reliance on the traditional construction method, reduction of air and noise pollution, reduction of maintenance cost and reduction of the overall cost. They also expressed positive responses that Industrialised Building System will be a cost-saving construction method in future, there will be faster construction and green development, less wastage, more skilled workforce, advanced technology, less labour, safer construction, and better quality products. Whereas, the stakeholders also agreed that despite these advantages, there are some hindrances which are the cause of less usage of Industrialised Building System, these are: skills shortage, lack of coordination among players, high initial cost, lack of awareness, lack of Research and Development, lack of knowledge, resistance from stakeholders to change, availability of cheap labour, failure in transfer of technology, and resistance from public.

## مُلخَّص البحث

أُنشئ نظام المباني الصناعية (IBS) في ماليزيا في ستينيات القرن الماضي؛ لمواجهة الطلب المتزايد على الإسكان في ماليزيا، ومُذَّاك بذلت الحكومة الماليزية جهودًا كبيرة لزيادة استخدام هذا النظام، ونصَّ "دليل قواعد تخطيط العمران 2008" أنه بدءًا من 2008 يجب أن تحتوي نظم المباني العامة على 70% من نظام المباني الصناعية، وعلى الرغم من الجهود المبذولة ما زال تطبيق نظام المباني الصناعية بعيدًا عن المأمول، ومن أسباب ذلك ضعف إلمام القائمين على الصناعة العمرانية بنظام المباني الصناعية، وأيضًا؛ على الرغم من كثرة الدراسات العمرانية من منظور المصممين والمقاولين؛ تقلُّ الدراسات عن نظام المباني الصناعية، وأكثرها من منظور المهندسين والمعماريين، وعليه؛ يهدف البحث إلى تقييم تصورات المهندسين والمعماريين للقضايا والتحديات في تنفيذ نظام المباني الصناعية اليوم وفي المستقبل، وتوسَّل البحث المزج بيم المنهجين الكمى والنوعى، فؤرّعت استبانة على 250 مشاركًا منهم 93 مهندسًا و114 معماريًّا، وأُجريت مقابلات شبه منظمة مع 19 خبيرًا، وجرى تحليل البيانات وصفيًّا، وقد أشارت النتائج إلى أن لدى القائمين على الصناعة العمرانية تصورًا إيجابيًّا عن نظام المباني الصناعية، فقد اتفقوا على أنه يوفر عددًا من الفوائد، من مثل انخفاض العمالة، واختصار وقت البناء، والحد من الهدر في الموقع، وترك طريقة البناء التقليدية، وخفضُ تلوث الهواء والضوضاء، والتوفير في تكلفة الصيانة والتكلفة الإجمالية، كما أعربوا عن استجابات إيجابية مفادها أن نظام المبابي الصناعية سكون في المستقبل أسرع إنجازًا، وأقل هدرًا وعمالة، وأجود إنتاجًا، وأكثر توفيرًا واستدامةً بيئيةً وتقدُّمًا تقانيًّا وأمانًا، ولكنهم؛ على الرغم من هذه المزايا؛ اتفقوا على أن هناك بعض العوائق التي تؤدي إلى انخفاض استخدام نظام المباني الصناعية، من أهمها نقص المهارات، وضعف التنسيق بين القائمين على العمل، والتكلفة الأولية العالية، وقلة الوعي، وقلة البحث والتطوير وتوفُّر العمالة الرخيصة، والفشل في نقل التقانة، ومقاومة التغيير من العامة (المستخدمين).

## **APPROVAL PAGE**

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This thesis is dedicated to my beloved husband, Tulha Moaiz Yazdani, for encouraging me to achieve my goals in life with his full support.

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## **CHAPTER ONE**

#### OVERVIEW OF THE RESEARCH

#### 1.1 INTRODUCTION

This chapter investigates the need for the study to evaluate the issues and challenges in the perception of building industry players about the Industrialised Building System (IBS). This chapter is intended to give an overview of the study to the readers. This chapter is composed of nine (9) parts. The first part discusses the research background, second part states the problem statement, third part presents the aim and objectives of this research, fourth part creates the research questions to address the objectives, fifth part presents the methodology which is adopted for this study, sixth part provides the scope and limitations of this study, seventh part provides the significance of the study, eighth part presents the organization of thesis, whereas the last part discusses the conclusion of this chapter.

#### 1.2 BACKGROUND STUDY

Industrialised building System was initiated in the Malaysian construction industry in the 1960s. Malaysia's population was 30 million in 2015 and is estimated to grow by 2 million every five years (CIDB, 2016). As the population increases, the demand for housing increases. According to Ismail and Rahim (2009), a system architecture, which takes advantage of new technology could change the entire construction industry. However, the conventional method of construction is not efficient enough to cope with the increasing demand for housing. The construction industry has shifted its attention to mass production and prefabrication construction methods to fulfill the rapidly

growing need for housing. This strategy motivated Malaysian construction industry to analyse the industries from various countries who have achieved the implementation of prefabrication technology such as United Kingdom (UK), United States (US), Australia, Hong Kong and Singapore (According to Tuan Seik, 2001, PATH, 2002, Jaillon and Poon, 2009, Blismas and Wakefield, 2009a, Lovell and Smith, 2010, reported by Mohammad Nor et al, 2011). Prefabrication is not only about mass production but also delivering a unique product using a systematic approach (Gardiner, 2008).

One of the second largest economic sectors in many developing countries is the construction industry (Preece et al. 2011). The three broad activities in an industry namely residential building, non-residential building, and engineering construction. The main factors which play important roles in the residential building sector are the Government policies, the availability of skilled labour and building material resources. Mass House Building Projects (MHBPs) and a sustainable building model for developing countries are some of the initiatives which have been introduced within these factors, to provide affordable building structures (Ahadzie et al. 2008).

The Malaysian government has put great efforts to increase the usage of IBS in the Malaysian construction industry. As stipulated in "Garis panduan dan Peraturan Perancangan Bangunan" by UPE, (2008) starting from the year 2008 and above, the public building projects must contain at least 70% of IBS score (reported by Jabar, Ismail, & Abdul Aziz, 2018). Despite this effort and many advantages of IBS, its implementation is still far from the expectation. In line with Hamzah et al., (2010) IBS has not been effectively implemented in Malaysia despite having first introduced in the late 1960s.

A sustainable construction is described as a subset of sustainable development, which includes design, tendering, site planning, and organization, material selection,

recycling, and waste minimization (Langston and Ding, 2001). Whereas, a conventional construction method is the result of many factors which can be technological, social or financial (Rahim et al, 2012). It involves on-site work completely and is an unsustainable method as it always associates with poor quality and productivity, high risk of worker safety and high dependency on labours. Whereas prefabricated construction or IBS (Industrialised Building System) is a construction method which involves the off-site manufacturing of components in a factory-controlled environment which are then transported and assembled into a structure with limited work on construction site.

IBS is a sustainable method as the buildings are constructed in a short time span with significantly reduced on-site activities, which results in tremendous savings to the stakeholders. According to Ismail and Rahim (2009), factory manufactured components are easy to assemble on site, use less labour, faster to construct and are of high quality. This method benefits in cost-saving, minimizing on-site wastage, safety, high-quality work, cleanliness and neatness of on-site work and it also reduces dependency on manual foreign labours (Pan et al, 2012). Even though the uptake of IBS components acknowledged by the construction industry players but the percentage of its application of IBS is still below the national target (Hamid & Anuar Mohamad Kamar, 2012). It was due to several issues which created a barrier to IBS usage among the building industry players. This barrier leads to the less implementation of IBS in Malaysia.

Numerous scholars have highlighted various issues and challenges which are hindrances in the implementation of Industrialised Building System (IBS) in the Malaysian construction industry from contractors, buyers, clients and designers' perspective but there are very few studies on the perception of architects and engineers

about IBS. This study is to investigate the issues and challenges in the implementation of IBS from architects' and engineers' perspective.

#### 1.3 STATEMENT OF THE RESEARCH PROBLEM

The construction industry of any country acts as a leading source of economic growth (Siti Syariazulfa Kamaruddin, Mohammad Fadhil Mohammad & Mahbub, 2016). The phases of a country's success are usually related to a high level of construction activities (Clough, Sears, & Sears, 2000). There are many different stakeholders involved in a construction process involving various processes, work phases and a great concern of participation from both the public and private sectors (Abdul-Aziz & Mohmad, 2010) Despite the potential of IBS, the adoption and uptake on IBS in the Malaysian construction industry are low (Musa, Mohammad, Yusof, & Mahbub, 2015).

Michaels (2000) defined perception (ecologically) as "the detection of information" whereas she defined action as a temporally bounded, observable, goal-directed movement (or non-movement) that entails intention, the detection of information, and a lawful relation between that information and the movement". This forces one to conclude that action and perception cannot be separated (Smeets & Brenner, 2001).

According to Jabar, Ismail, & Abdul Aziz (2018), despite many advantages offered by IBS implementation, the stakeholders still hold negative perceptions towards its applicability. These perceptions are one of the contributing factors to the low adoption of IBS in the Malaysian construction industry.

The reviewed literature identifies that there is numerous literature on the perception of Industrialised Building System from contractors's perception (Idrus. A, et al, 2008; Sadafi et al, 2011; Hassim, 2009; Pan et al., 2007; Nadim & Goulding, 2011;

Hamid et al., 2008; Kamar et al, 2012), buyers' perception (Edge et al, 2002; Pan et al., 2004; Hussein, 2007; Kamar et al, 2009; Sadafi et al, 2011), clients's perspective (Nawi et al, 2011; Boyd, et al., 2012; Idrus, A, et al, 2008; Kamar et. Al, 2009), and from designers' perspective (Rahman & Omar, 2006; Onyeizu et al, 2011; Sadafi et. Al, 2011; Nadim & Goulding, 2011; Madigan, 2012). Whereas, there is comparatively less research on the perception of architects and engineers particularly. Therefore, this study focused on the issues and challenges in implementing the Industrialised Building System from architects and engineers' perspective.

#### 1.4 RESEARCH AIM AND OBJECTIVES

This research highlights issues and challenges in the perception of building industry players for the future application of Industrialised Building System (IBS) and Modular system in the Malaysian construction industry. To address this aim, the research explores the benefits and limitations of IBS, the perception of building industry players for IBS, their reaction to the mandatory rules of IBS score and the factors to be considered in order to promote and develop Industrialised Building System (IBS) in the Malaysian construction industry. In line with the research aim, the following objectives are outlined:

- To evaluate the perception of architects and engineers about the Industrialised Building System (IBS) in Malaysia.
- To identify the issues and challenges in the implementation of Industrialised
   Building System (IBS) and Modular construction (as part of IBS) in
   Malaysia from architects and engineers' perspective.

 To identify the measures that can be considered from architects and engineers' perspective in order to promote IBS in the Malaysian construction industry.

## 1.5 RESEARCH QUESTIONS

The following research questions are created as a guide to accomplish the research objectives:

- What is the perception of architects and engineers about IBS and its future in Malaysia?
- What are the issues and challenges faced by the architects and engineers in the implementation of IBS and Modular construction (as part of IBS) in their projects?
- How can architects and engineers be encouraged to use the Industrialised
   Building System in their future constructions?

#### 1.6 RESEARCH METHODOLOGY

This study is based on qualitative and quantitative methods. A questionnaires survey and semi-structured interviews were conducted to identify the issues and challenges faced by building industry players (architects and engineers) in the implementation of IBS and to gather the experiences and thoughts of building industry players involved in the implementation of IBS in Malaysia. Interviews were also conducted to identify the contribution and recommendations of building industry players to promote IBS in Malaysia.

The questionnaires deal with the written comments from the respondents, whereas interviews allow informal communication between interviewer and the

interviewee whereby the respondents are able to express their opinions and provide information freely. Later the data was analysed using descriptive and inferential analysis to represent the findings. In the end, this research came up with relative findings and recommendations on the implementation of IBS in Malaysia. Table 1.1 shows the matrix of the research framework.

Table 1.1 The Matrix of the Research Framework

Research Aim	Research Objectives	Research Questions	Instruments	Method of Analysis
To highlight the issues and challenges in the perception of architects	To evaluate the perception of architects and engineers about IBS.	What is the perception of architects and engineers about IBS and its future application in Malaysia?	Questionnaire and semi- structured interviews	Descriptive Analysis + Inferential Analysis
and engineers for future application of IBS in the Malaysian construction industry.	To identify the issues and challenges in the implementation of IBS and Modular construction (as part of IBS) in Malaysia from architects and engineers' perspective.	What are the issues and challenges faced by architects and engineers in the implementation of IBS and Modular Construction (as part of IBS) in their projects?	Questionnaire and semi- structured interviews	Descriptive Analysis + Inferential Analysis
	To highlight the measures that can be considered from architects' and engineers' perspective in order to promote IBS in the Malaysian construction industry	How can architects and engineers be encouraged to use the Industrialised Building System in their future constructions?	Questionnaire and semi- structured interviews	Descriptive Analysis + Inferential Analysis

The research process is divided into 5 stages which are a research proposal, literature review, problem identification, data collection, data analysis and findings, and conclusion and recommendations (Figure 1.2). The literature is divided into 2 areas, such as, Industrialised Building System and building industry players' (architects and engineers) perception about Industrialised Building System (IBS).

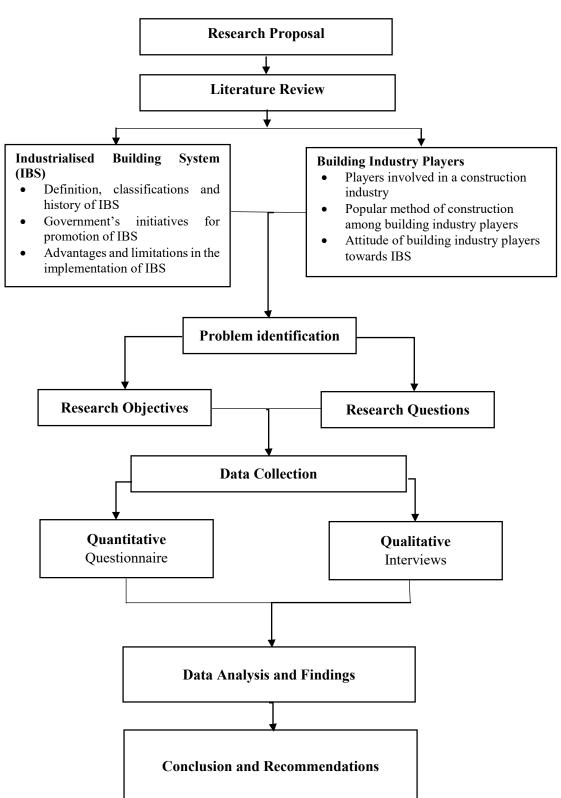


Figure 1.2 Stages of the Research Process